

APPENDIX A ACRONYM LIST

APC	Arkansas Provider Coalition (Summit Community Care) PASSE	NCQA	National Committee For Quality Assurance
ATC	Arkansas Total Care PASSE	NET	Non-Emergency Transportation
BH	Behavioral Health	OB/GYN	Obstetrics and Gynecology (physicians)
CAHPS	Consumer Assessment Of Healthcare Providers And Systems	OCM	Organizational Change Management
CFR	Code Of Federal Regulations	OMIG	Office Of The Medicaid Inspector General
CM	Contract Manager	OP	Office Of Procurement
CMS	Center for Medicare and Medicaid Services	P&P	Policies And Procedures
DAABH	Division Of Aging, Adult And Behavioral Health	PAHP	Prepaid Ambulatory Health Plan
DCFS	Division Of Children And Family Services (Arkansas DHS)	PASSE	Provider-Led Arkansas Shared Savings Entities
DD	Developmental Disabilities	PCCM	Primary Care Case Manager
DDS	Division Of Developmental Disabilities Services	PCMH	Patient-Centered Medical Home
DHS	Arkansas Department of Human Services	PCSP	Person-Centered Service Plan
DMC	Dental Managed Care	PHI	Protected Health Information
DMO	Arkansas Dental Managed Care Organization	PI	Performance Indicators (Arkansas DHS Office of Procurement Document)
DMS	Division of Medicaid Services (Arkansas Medicaid)	PIHP	Prepaid Inpatient Health Plan
EQR	External Quality Review	PII	Personal Identifying Information
EQRO	External Quality Review Organization	PIP	Performance Improvement Project
FFS	Fee-For-Service	PIPA	Arkansas Personal Information Protection Act
FTE	Full-Time Equivalent (Employee)	PM	Project Manager
HCBS	Home- And Community-Based Services	QA	Quality Assurance
HEDIS	Healthcare Effectiveness Data And Information Set	QC	Quality Compass
HIPAA	Health Insurance Portability and Accountability Act of 1996	QI	Quality Indicators
HITECH	Health Information Technology for Economic and Clinical Health Act	QM	Quality Measures
ISCA	Information Systems Capability Assessment	RFP	Request For Proposal
MCNA	Managed Care Of North America, Inc. (Dental MCO)	SSA	Social Security Act
MCO	Managed Care Organization	UAT	User Accepting Testing
MMIS	Medicaid Management Information System		