

***TECHNICAL PROPOSAL PACKET***  
***710-20-0015***

Type or Print the following information.

***An official authorized to bind the Prospective Contractor to a resultant contract shall sign below.***

The signature below signifies agreement that any exception that conflicts with a Requirement of this *Bid Solicitation* **will cause the Prospective Contractor's proposal to be disqualified.**

**Authorized Signature:** \_\_\_\_\_ **Title:** \_\_\_\_\_  
*Use Ink Only.*

Printed/Typed Name: \_\_\_\_\_ Date: \_\_\_\_\_

## **SECTION 1 - VENDOR AGREEMENT AND COMPLIANCE**

- Any requested exceptions to items in this section which are NON-mandatory **must** be declared below or as an attachment to this page. Vendor **must** clearly explain the requested exception, and should label the request to reference the specific solicitation item number to which the exception applies.
- Exceptions to Requirements **shall** cause the vendor's proposal to be disqualified.

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section of the bid solicitation.

Authorized Signature: \_\_\_\_\_  
*Use Ink Only.*

Printed/Typed Name: \_\_\_\_\_ Date: \_\_\_\_\_

## **SECTION 2 - VENDOR AGREEMENT AND COMPLIANCE**

- Any requested exceptions to items in this section which are NON-mandatory **must** be declared below or as an attachment to this page. Vendor **must** clearly explain the requested exception, and should label the request to reference the specific solicitation item number to which the exception applies.
- Exceptions to Requirements **shall** cause the vendor's proposal to be disqualified.

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section of the bid solicitation.

Authorized Signature: \_\_\_\_\_  
*Use Ink Only.*

Printed/Typed Name: \_\_\_\_\_ Date: \_\_\_\_\_

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## **SECTIONS 3, 4, 5 - VENDOR AGREEMENT AND COMPLIANCE**

- Exceptions to Requirements **shall** cause the vendor's proposal to be disqualified.

By signature below, vendor agrees to and **shall** fully comply with all Requirements as shown in this section(s) of the bid solicitation.

Authorized Signature: \_\_\_\_\_  
*Use Ink Only.*

Printed/Typed Name: \_\_\_\_\_ Date: \_\_\_\_\_

**PROPOSED SUBCONTRACTORS FORM**

- **Do not** include additional information relating to subcontractors on this form or as an attachment to this form.

**PROSPECTIVE CONTRACTOR PROPOSES TO USE THE FOLLOWING SUBCONTRACTOR(S) TO PROVIDE SERVICES.***Type or Print the following information*

| Subcontractor's Company Name | Street Address | City, State, ZIP |
|------------------------------|----------------|------------------|
|                              |                |                  |
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☐ **PROSPECTIVE CONTRACTOR DOES NOT PROPOSE TO USE SUBCONTRACTORS TO PERFORM SERVICES.**

## **INFORMATION FOR EVALUATION**

- Provide a response to each item/question in this section. Prospective Contractor may expand the space under each item/question to provide a complete response.
- Do not include additional information if not pertinent to the itemized request.

| <b>E.1 MINIMUM VENDOR QUALIFICATIONS</b>   | <b>Maximum Available RAW Score</b> |
|--|------------------------------------|
| Provide a detailed description of bidder's experience completing comprehensive EQRO assessments in other states, along with corroborating references. (Section 2.3 (A) 2-4)  | 5 points                           |
| <b>E.2 PROFESSIONAL KNOWLEDGE AND VENDOR INDEPENDENCE</b>  |                                    |
| Describe professional knowledge of and access to the standards, tools, and data from the National Committee for Quality Assurance (NCQA), including Healthcare Effectiveness Data and Information Set (HEDIS), Quality Compass (QC), and Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys. (Section 2.3 (A) 1)  | 5 points                           |
| Describe bidder's approach and provision of required evidence for meeting and maintaining independence requirements set forth pursuant to 42 CFR §438.354(c). (Section 2.3 (B))  | 5 points                           |
| <b>E.3 OVERVIEW: SCOPE OF WORK</b>   | <b>Maximum Available RAW Score</b> |
| Provide bidder's approaches for formulating study and sampling methodologies and what audit and data collection tools will be used by bidder. (Section 3.1 (A)& (B))   | 5 points                           |
| Provide a detailed description of the bidder's reporting methods following the analysis of federally required methods of data collection. (Section 3.1 (B); 3.2 (B) and Attachment C)  | 5 points                           |
| Provide protocols and tools for those activities that do not have CMS-established protocols and tools and demonstrate the validation method for each. (Section 3.1(B))   | 5 points                           |
| Describe bidder's processes for recognizing and reporting fraud, waste, and abuse in the course of performing duties under this contract. (Section 3.2)  | 5 points                           |
| How does the bidder propose to implement and maintain data flow processes and coordinate with DHS, its Managed Care Vendors, and others to ensure successful IT strategies? What are the proposed key milestones for IT component development and implementation? (Section 3.2 (C))  | 5 points                           |
| How does the bidder describe the key elements within the proposed communication plan for successful interaction with vendors to communicate necessary information and review requests? (Section 3.2 (C))   | 5 points                           |
| Provide a detailed description of bidder's contingency plans. (Section 3.2 (D))  | 5 points                           |
| Provide a detailed description of how bidder proposes to validate encounter claims for MCO contracts. (Sections 3.1 (B); 3.3 (D); 3.4 (D))   | 5 points                           |
| Provide the Bidder's Organizational chart, showing proposed staffing, and supporting information, including experience, education level for each function. Identify core staff who will be permanently located in Arkansas office and any intended subcontractors. (Sections 3.5 and 3.7)  | 5 points                           |
| What additional reporting measures are proposed by the bidder? (Section 3.6 (C))   | 5 points                           |
| Provide Bidder's proposed detailed work plan with appropriate milestones for an implementation of all requirements specified in this RFP, based upon the work phases outlined per year. (Sections 3.3; 3.4; 3.6)   | 5 points                           |
| Provide a detailed description of the physical, technological, and financial resources bidder proposes to conduct EQR or EQR-related activities; and other clinical and nonclinical skills necessary to carry out EQR or EQR-related activities and to oversee the work of any subcontractors. Vendor's proposal <b>must</b> adhere to the requirements listed in Section 3.7. | 5 points                           |

