

IFB #: SP-20-0022

State's Response to Written Questions 9/17/19 - 9/19/19

Question ID	IFB Reference	Specific IFB Language	Question	Response
1	Bid Opening Date	N/A	Due to the nature of the IFB, will the State consider extending the bid opening date?	Refer to <i>Addendum 1</i> for new Bid Opening date and time.
2	Section 1.8 Clarification of Bid Solicitation	(B) The Prospective Contractor should notify the OSP buyer of any term, condition, etc., that precludes the Prospective Contractor from submitting a compliant, responsive proposal. Prospective Contractors should note that it is the responsibility of the Prospective Contractor to seek resolution of all such issues, including those relating to the terms and conditions of the contract, prior to the submission of a bid.	It is stated that the Contractor is to seek resolution of any issues prior to the submission of a bid – does that mean any issues are to have been submitted with Q&A, or there is a time up until bid submission to seek to resolve any issues? This is unclear. If resolving issues is to be done with Q&A, we respectfully request that th State extend the Q&A deadline.	Refer to <i>Addendum 1</i> for additional written clarification dates. Prospective Contractor should submit questions seeking clarification of substantive items (i.e. questions regarding requirements that would preclude the Prospective Contractor from submitting a compliant, responsive proposal) by the date listed for Round 2 of written clarificaitons.
3	Section 2.6 Figure A: Severity Levels	Severity Level 3	The definition for Minor Outages appears to be truncated. Can you provide the complete definition?	Refer to <i>Addendum 1</i> . Minor outages and/or a problem that exists with the service but the majority of the functions/services are still usable and some circumvention may be required to provide service.