

State of Arkansas Department of Information Systems
Ethernet Transport for Rural Health Care (RHC) Sites
IFB #: SP-18-0116
Written Questions and Answers

Question ID	IFB Reference (page number, section number, paragraph)	Specific IFB Language	Question	Answers
1	general	general	Will the State consider any requests for clarification and/or exceptions necessary to comply with RHC Healthcare Connect Fund guidelines?	Refer to IFB Sections 1.5 <i>Acceptance of Requirements</i> and 1.8 <i>Clarification of Bid Solicitation</i> . Prospective Contractors may submit requests for additional clarifications prior to the Bid Opening date. The Prospective Contractor should notify the OSP buyer of any term, condition, etc., that precludes the Prospective Contractor from submitting a compliant, responsive proposal. Prospective Contractors should note that it is the responsibility of the Prospective Contractor to seek resolution of all such issues, including those relating to the terms and conditions of the contract, prior to the submission of a bid.
2	general	general	Will the State consider Prospective Contractor’s additional terms specifically applicable and limited to its providing services subject to and complying with RHC Healthcare Connect Fund guidelines?	No. Refer to IFB Section 1.5(C) <i>Acceptance of Requirements</i> .
3	general	general	Are the building heights and latitude & longitude coordinates available for all current network sites?	No.
4	Page 18, Sec 2.5.A.1 & A.3	Contractor(s) will not be responsible for paying collocation fees inside the State aggregation sites. Installation of external towers, antennae, etc., are not expected.	Is wireless connectivity allowed anywhere in the network if it can meet the current/future growth bandwidths and copper/fiber physical interface requirements? If yes, is it permissible to install minimum sized monopoles/towers at any network sites if required for wireless connectivity?	The State is not excluding wireless connectivity. However, most of the health sites are in rented buildings and building owners/agents generally will not agree to any antennae on the roof or on a monopole/tower from the ground.
5	Page 18, Sec 2.5.C.1	DIS uses standard nineteen (19) inch racks. If the Contractor’s proposed equipment that is to be housed at any of the State aggregation sites requires unusual space or power requirements, the Contractor must formally submit those requirements to dis.contracts@arkansas.gov no more than thirty (30) calendar days after award.	If Power over Ethernet (POE) with alarm & control function can be used as a termination demarcation point, can a wall mounting be used vs a 19" rack?	Yes.

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6	Section 2.13 (Security Requirements)	Requires that the Contractor must abide by both DIS and DIS’ customers individual security and access policies, but the IFB does not include any of those policies. We don’t believe any responsible bidder can agree to security policies it has not seen yet.	Will the State allow Prospective Contractors to acknowledge that (i) no such policies shall be binding until the DIS or the applicable DIS customer submits said policy to the Contractor and Contract has an opportunity review/comment on said policy or (ii) that a Prospective Contractor can agree to comply with its own commercially reasonable security policies?	No. Refer to IFB Section 1.5 <i>Acceptance of Requirements</i> .
7	Section 4, No. 20 (Patents and Copyrights)	The Contractor must agrees to indemnify and hold the State harmless from all claims, damages and costs including attorneys' fees, arising from infringement of patents or copyrights.	Will the State please acknowledge that this provision concerns only the unmodified services provided by Contractor?	This provision concerns only the unmodified services provided by the Contractor.