

State of Arkansas Department of Information Systems
Ethernet Transport, PRI Service, and Satellite Service
IFB #: SP-18-0098
Written Questions and Answers

Question ID	IFB Reference (page number, section number, paragraph)	Specific IFB Language	Question	Answers
1	Customer Site Pricing table, Records 2307 through 2317 for FAIRFIELD BAY.	Records indicate the Street Address as being 500 DAVE CREEK PKWY	Prospective Contractor shows no structures at this location. Can the State provide Prospective Contractors with further information about who the customer is?	Fairfield Bay Police Dept. (moved there in 2014)
2	Customer Site Pricing table, Records 1464 through 1474 for CLINTON.	Records indicate the Street Address as being 1414 HIGHWAY 65 S.	This is the Van Buren County Annex building, which has multiple government offices. Can the State identify which agency this refers to?	Revenue - Car Tags
3	Customer Site Pricing table, Records 1505 through 1515 for CLINTON.	Records indicate the Street Address as being 848 YELLOWJACKET LN.	Prospective Contractor does not show 848 Yellowjacket LN, but does have an 852 Yellowjacket LN, which is the Clinton School Intermediate building. Is this the intended location where the customer is?	Van Buren County Clerk - Secretary of State
4	N/A	N/A	Is their a mechanism in this bid to allow for the grouping of sites? If construction is permitted Prospective Contractor(s) could provide a more attractive bid if we could bid sites along a construction route as “all or nothing”.	The State is bidding per site to allow for more competition.
5	N/A	N/A	Will the State consider including a vendor’s additional service-specific terms as part of the final agreement, provided they are submitted with the proposal?	Refer to IFB Sections 1.5 <i>Acceptance of Requirements</i> and 2.18 <i>Performance Standards</i> . Also refer to Addendum 1 and Arkansas' Procurement Laws and Rules 19-11-229(a)(3) and 19-11-229(h)(2)-(h)(2)(ii) <i>Competitive Sealed Bidding</i> .
6	N/A	N/A	Will the State consider the use of LX transceivers for 1000mbps/GigE services?	Refer to Addendum 1.
7	N/A	N/A	Will the State consider the use of LR transceivers for 10000mbps/10GigE services?	Refer to Addendum 1.
8	N/A	N/A	What specifications does the State have with regards to technical capabilities of onsite equipment NID/Network Interface Devices?	No specific requirement specified.
9	N/A	N/A	Does the State require the NID to be fully managed?	No.
10	N/A	N/A	Prospective Contractor(s) strive to provide the most comprehensive cost effective solution to meet the State of Arkansas’ requirements. Is the State willing to look at exceptions for NID devices and other technical specifications to entertain a holistic solution for all locations on their request?	Not for the Contractor's NID devices.

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11	Page 2	Bid Opening Date	Due to the extensive nature of the IFB, will the State consider extending the bid opening date by 15 days?	The State will not extend the bid opening date at this time.
12	page 2, section 1.2 (B-D)	The anticipated starting date for any resulting PRI Services contracts is April 13, 2018. By submitting a signed bid in response to the IFB, the Prospective Contractor represents and warrants that it will honor its bid as being held open as irrevocable.	Is the State asking the Prospective Contractor to back date a contract after the award? If not, can the State clarify this section?	No.
13	Page 23, Paragraph 2, Section 2.15	DIS requests delivery with fifteen calendar days after receipt of the order (ARO) for PRI services and Point to Point T1 Services, and (30 calendar days after receipt of the order (ARO) for Ethernet and Satellite Services.	Some locations are eligible within a 30 day ARO (for ethernet service). Other locations we are considering would require construction which may be in the 90 ~ 120 day range. Is their a mechanism in this bid to allow for construction time schedules?	Refer to IFB Sections 2.6(A) <i>Schedule</i> , 2.15(A) <i>Delivery and Provisioning of Service</i> , and 2.18 <i>Figure E: Performance Standards</i> . Also refer to Addendum 1.
14	Page 20, Section 2.11	Outages	Is it the State's intention that the service levels listed be applied to all products in the IFB (i.e PRI, point to point, satellite) or is this only applied to the ethernet transport? And if not, will the State be willing to accept vendor's performance standards for PRI, point to point and satellite in the bid response without penalty of disqualification?	Refer to Addendum 1.
15	Page 24, Section 2.18	Performance Standards	Is it the State's intention that the performance standards listed be applied to all products in the IFB (i.e PRI, point to point, Satellite) or is this only applied to the ethernet transport? And if not, will the State be willing to accept vendors performance standards for PRI, point to point and satellite in the bid response without penalty of disqualification?	Refer to Addendum 1 and IFB Sections 1.5 <i>Acceptance of Requirements</i> and 2.18 <i>Performance Standards</i> . <i>Figure E: Performance Standards</i> in Section 2.18 identifies which performance metrics apply to which service.
16	page 31, section 3.10 (b)	<u>For Convenience</u> . The State may cancel any contract resulting from the solicitation by giving the Contractor written notice of such cancellation sixty (60) days prior to the date of cancellation	This causes Prospective Contractor concern. Would the State consider adding a clause that would allow the Contractor to recoup expenses incurred from construction and installation if the term agreement is not met?	Refer to IFB Sections 2.7(E)(1) <i>Price Sheet Instructions and Award Criteria</i> and 3.3(A)(6)(e) <i>General Information</i> .