

## **WRITTEN QUESTIONS AND ANSWERS**

### **SP-16-0246 Training Courses for Web Portal**

#### **ANSWERS ARE IN BLUE**

1. Question: Would you explain what service you are looking for?  
Answer: SP-16-0246 is a solicitation on behalf of Arkansas Educational Television Network (AETN) to acquire up-to-date computer science and technology training courses to be offered via ArkansasIDEAS. ArkansasIDEAS enables licensed K-12 educators in Arkansas to earn their required professional development credit hours online via ArkansasIDEAS.
2. Question: Is AETN looking for a single vendor to teach all of the topics listed in *Section 2.6 G* of the RFP or will OSP solicit bids from vendors to cover each section?  
Answer: Multiple vendors may submit a joint proposal to provide the required course content. However, a single vendor must be identified as the prime contractor. All proposals must have a signed *Proposed Subcontractors Form* included in the *Technical Proposal Packet* indicating the vendor's intent to utilize, or to not utilize, subcontractors.
3. Question: Is AETN open to having the learning content provided directly in a SCORM compliant format that is then loaded directly into their ArkansasIDEAS system or is AETN looking for options where the provider hosts the learning content and ties to their system?  
Answer: AETN prefers that the provider hosting the learning content ties to ArkansasIDEAS system.
4. Question: Does AETN expect all content to be ready on the "go-live" date of January 1, 2017 or will AETN accept the rolling implementation of content?  
Answer: AETN prefers the content be ready on the Go Live date of January 1, 2017. However, if a vendor is unable to meet this deadline, the vendor may propose an alternative Go Live date. All implementation plan phases mentioned in *Section 2.7 A* must be completed within nine (9) months of contract award.
5. Question: For newly developed content, does AETN have subject matter advisors who would be available to assist in the design of course content for new classes?  
Answer: Yes, AETN has licensed educators in various subjects, which may be available to advise the vendor on the design of course content.
6. Question: Would AETN entertain a combined bid between a content development organization and a 3<sup>rd</sup> party LMS provider?  
Answer: A joint proposal may be submitted by two or more vendors. However, a single vendor must be identified as the prime contractor. All proposals must have a signed *Proposed Subcontractors Form* included in the *Technical Proposal Packet* indicating the vendor's intent to utilize, or to not utilize, subcontractors.