

WRITTEN QUESTIONS AND ANSWERS

SP-16-0174 SIP Trunking

ANSWERS ARE IN BLUE

Question

1. How many service sites do you have?

Answer: See section 2.2

2. Exactly how many simultaneous call paths/conversations do you need on the SIP Trunks across all of your sites?

Answer: See Official Price Sheet Table 2, Row 4

3. How many DID numbers porting?

Answer: Approximately 30,000 numbers

4. As mentioned on the RFP, confirming the requirement for one e911 for each DID?

Answer: Yes.

5. Would the State consider extending the Bid Opening an additional 15 working days.

Answer: See Addendum

Bid pricing sheet is requesting managed router on Table 1 as part of the service (along w/Port and Access). The Bid is also requesting managed router and SBC on Table 5. Please clarify why managed router is both on Table 1 and

6. Table 5 as Table 5 states equipment will not be part of the evaluation.

Answer: See Addendum – Updated Official Price Sheet

The pricing sheet table 8 is requesting E911 to local PSAP availability. However there isn't any physical address information. To ensure accuracy in the response can the State provide the addresses?

7. information. To ensure accuracy in the response can the State provide the addresses?

Answer: See Addendum – Updated Official Price Sheet

Is this RFP specifically for DFA only? OR is this an RFP request for DIS, which will then be offered to all state departments?

8. departments?

Answer: See section 1.1

There is a request for service/numbers in many cities throughout the state. Currently we are in many of these locations, but not all. We can request to get availability in the rate centers that we are not in yet, but completing that would take well beyond the response date of this RFP. With that in mind, your RFP states that it's a "Winner take all" decision and currently we can only provide service in about 70% of those sites. Would this eliminate us

9. from being chosen?

Answer: Yes.