

Subject 700

Refunds – How Long to Wait

If you e-filed a complete and accurate return, your refund will be issued within ten business days after acknowledgment of the receipt of the return.

The average processing time for a complete paper tax return is six to eight weeks from the time you mailed it. Please allow six weeks from the date you filed before calling our office concerning the processing of a refund.

If you wish to check the status of your refund by phone, you can call our automated refund information system at (501) 682-0200 or toll free at (800) 438-1992. You can also check the status of your refund on the Internet at www.arkansas.gov/dfa/

If you fail to sign your return or do not include all the necessary attachments such as W-2s or related forms or schedules, your return cannot be processed until it is complete. The Income Tax Section will send you correspondence regarding the missing information or send your return back to you to be completed.

If you move after you file your return, your refund check normally will be returned to the State, even if you forward your mail to your new address. If your refund is returned to our office, you must notify us of your new address by calling (501) 682-1100 so we can remail your refund.

If there is a math error on your return, your refund will also be delayed. You will receive a notice explaining the adjustment.